

# DNX Photography Booking Policy



We're excited to capture your special moments! To ensure a smooth experience for both our clients and our team, please take a moment to read through our booking policy.

## 1. Booking Confirmation

- All bookings are secured upon receipt of a non-refundable deposit of 50% of the total fee.
- The remaining 50% balance must be paid in full 3 weeks before the scheduled session/event.
- Until the deposit is received, dates and times cannot be guaranteed.

## 2. Amendments & Rescheduling

- We understand plans can change. You may reschedule your booking once, provided you give at least 14 days' notice prior to the session.
- Reschedules requested with less than 14 days' notice may incur a rescheduling fee of £50.
- Rescheduled dates are subject to our availability.

## 3. Cancellations & Refunds

- The 50% booking deposit is non-refundable under all circumstances.
- If you cancel with more than 21 days' notice, any additional payments (beyond the deposit) will be refunded.
- Cancellations made with less than 21 days' notice will result in forfeiture of the full payment.

## 4. Late Arrivals

- Please arrive on time for your session. Late arrivals will reduce your session time and may impact the number of final images delivered.

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- If you are more than 20 minutes late, the session may be considered a no-show, and fees paid will be forfeited.

## 5. DNX Photography Cancellation

- In the unlikely event DNX Photography needs to cancel due to unforeseen circumstances, we will provide a full refund or offer to reschedule at your convenience.

## 6. Image Delivery & Usage

- Edited photos will be delivered within 4-6 weeks of the session via an online gallery.
- DNX Photography retains the copyright of all images and reserves the right to use them for portfolio, marketing, and promotional purposes unless otherwise agreed in writing.

## 7. Agreement

By paying the 50% booking deposit, you agree to the terms of this policy.